

The SAWGRASS GRAND is pleased to receive deliveries that our guests order online. Please have packages marked "Hold for Guest Arrival" + date of arrival in the address box.

Example:

Your Name (this has to be the name the rooms is reserved for)
Hold for Guest Arrival mm/dd/yr
3003 N University Drive
Sunrise, FL. 33322

There will be no storage fees unless deliveries exceed 4 items/packages and/or weigh over 40 pounds per item. For every item over four or over forty pounds there will be a \$5 per package storage fee.

NOTE: We will not be responsible for any lost or damaged shipments. If you receive tracking confirmation, please save that information. Shipments will only be given to the person they are addressed to. Identification will be required. The maximum amount of time we will hold guest shipments for pickup is 10 days. If deliveries / shipments are not claimed 10 days after we have received them, we will return them to the sender.